

Purpose

This policy outlines the steps for addressing conflicts between members of Pickleball Ontario. The aim is to promote fairness, clarity, and efficiency in resolving disputes, while ensuring that any unresolved matters are addressed with minimal disruption to the Provincial Body's operations.

Policy Statement

1. Club-Level Resolution

- All conflicts between members must first be addressed at the club level. It is the responsibility of each club to provide an appropriate process for resolving disputes among its members.

2. Provincial Body Involvement

- If the conflict cannot be resolved at the club level, a formal written report must be submitted to Pickleball Ontario for further action. The report should include:
 - A detailed description of the conflict.
 - Statements from all involved parties.
 - Any relevant eye-witness reports or additional documentation.

3. Ruling by Pickleball Ontario

- Pickleball Ontario will review the submitted report and make an official ruling on the conflict based on the information provided and any other information gathered as deemed necessary.

4. Challenge to Provincial Ruling

- If any party involved in the conflict disagrees with the ruling provided by Pickleball Ontario, they have the option to challenge the decision.
- The cost of any third-party arbitration or appeal will be the sole responsibility of the member initiating the challenge. No costs related to this process shall be incurred by Pickleball Ontario.

Responsibility

All members and clubs are expected to adhere to this policy to ensure effective and timely conflict resolution. Clubs should maintain transparent and accessible processes for managing member disputes, while Pickleball Ontario will intervene only when club-level resolution has proven insufficient.

Amendment of Policy

Pickleball Ontario reserves the right to amend this policy as necessary to ensure fairness and to address unforeseen situations in the best interest of all members.