Dear Stakeholder:

February 7, 2020

Over the past few weeks, we have asked you to be patient, supportive and understanding as we learned more regarding the New Safety Regulations and Orders put forth by the City of Stratford within relation to our location at 533 Romeo Street, South – Stratford, Ontario.

As a result of these recent orders and to keep PFTA up to contemporary laws and regulations, while also putting Safety First for our highly valued members and staff at PFTA, certain areas within Pinnacle Fieldhouse Training Academy will be off limits, while this required construction is completed effectively and in a timely manner. To be clear we are “not shutdown”, nor have we violated or broken any laws.

Our team is 100% committed to turning this unforeseen situation into a positive one, by not only making these Safety improvements to our already impressive facility, but additionally by making PFTA an even stronger, and more diversified facility for our valued members, vital sponsors, first class employees and trustworthy vendors for not only the immediate future, but for years to come. Please note, during this construction phase we are not closed, but rather limited to certain areas within PFTA that can be utilized while the 240 Foot Long & 30 Foot High “Fire Separation Wall” is completed. As well, based on our membership feedback, we will be making additional improvements throughout other areas within PFTA.
during this required construction phase that will result in PFTA becoming more effective, exciting and valuable to our members going forward.

Pinnacle Fieldhouse Training Academy will continue to work effectively and willingly with the City of Stratford, our vendors and architect team to ensure the necessary work is completed successfully and promptly.

The Areas within PFTA that will be “off limits” during the construction of our Fire Separation Wall are; the Turf Areas, Pickleball Courts, Synthetic Ice Rink and Hockey Skills Area. We respect and understand the potential frustration and disappointment of our members during this construction and work completed at PFTA, and for that we sincerely apologize. The unfortunate short term pain being experienced will be heavily outweighed by the Long term Gain and bright future of PFTA in this fantastic facility within this excellent community and impressive surrounding areas.

The timelines for pre-construction approval, actual construction and final approval will range from 9-15 weeks. Updates will be provided on a consistent basis on not only how the “construction phase” is going but also for any extensions of memberships/providing of credits for/to our members, during this time.

Since day one, PFTA has been committed to becoming a vital and exciting “Staple” within this community and surrounding areas for years to come, and our level of commitment to such, has never been stronger.

In closing, we wish to again reiterate that PFTA sincerely appreciates everyone’s support and patience with this process, as we look ahead into the future making our facility safer, better and more enjoyable for all our members, athletes and staff.

For any inquiries or questions, please email registration@pinnaclefieldhouse.ca or contact us at 519-801-5667.

“PUTTING YOU A STRIDE AHEAD”

Sincerely,

PFTA MANAGEMENT